



Searching for Global Players: Software Support Engineer (m/f/x)

MIC is the worldwide leading provider of global customs and trade compliance software solutions. More than 700 customers, in 55+ countries, on six continents, use MIC customs and trade compliance software.

You love technical analyzes and supporting other people? You see yourself as a Software Engineer but don't like coding all day? Then apply for this exciting position:

Your job

- 🌐 As part of a young team, you're supporting international key-user in utilizing MIC's software products (2nd Level Support) and give information about technical/legal/software news
- 🌐 You analyze source code and develop smaller enhancements or fix bugs to ensure proper recording and closure of all technical issues
- 🌐 Change Requests: You map customer requirements to application functionality, identify gaps, create program specifications and define test cases
- 🌐 You install software updates and test software releases before delivery
- 🌐 Your career option: Senior Software Support Engineer or Project Manager etc.

Your skills and qualifications

- 🌐 Education in Computer Science/Information Technology - with/without professional experience
- 🌐 Familiar with Java, SQL and - as an advantage - with Oracle Database
- 🌐 Good communication skills (telephone, email, personal contact)
- 🌐 Strong problem solving/analytical skills
- 🌐 Ability to work independently and well structured
- 🌐 Team player
- 🌐 Good English and German skills

We offer you

- 🌐 Privately owned and permanently growing company
- 🌐 World market leader with 9 offices, in 7 countries, on 3 continents
- 🌐 Cooperative, appreciative and respectful teamwork
- 🌐 International context with global players
- 🌐 Professional on-boarding, MIC Academy training
- 🌐 Various benefits

Compensation

We are legally required to mention the compensation for this position. We offer a minimum salary of € 37.520 gross/year (38,5 hours / week, no All-in contracts) plus an employee bonus and numerous other benefits. Of course, we are adapting the compensation according to your experience and qualification.



Become an active part in the global trade world - based at MIC Headquarters Linz!

Apply to:

www.mic-cust.com/karriere
MIC Headquarters
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