

**Searching for Global Player:** 

# Business Analyst (m/f/x) International software implementation projects

MIC is leading worldwide in the automation of global customs and trade compliance processes. With our software solutions, we ensure safe and efficient customs clearance within the legal frameworks for more than 700 customers - like VW, Zalando, IKEA, Panasonic - on 6 continents.

You are looking for an exciting challenge, where you can use your analytical skills, your accuracy and your communication talent in a dynamic IT environment?

### Your job

- As a Business Analyst, you collaborate closely with the Project Manager in project planning, project control and project organization
- You support the Project Manager in making sure that our software is implemented in time, scope, budget and quality at the customer
- Requirements engineering is an essential part of your role: This includes the analysis of status-quo processes and the creation of reusable to-be concepts and process descriptions
- You define specifications of gaps, as a basis for the Software developers (creating user stories, Jira tickets) and prioritize together with the Development team
- You are configuring our software according to our customers' needs
- Test management (creating test cases, monitoring, execution and documentation of test cases) is also part of this multi-faceted job
- Warious professional development perspectives are awaiting you (e.g.: IT Project Manager)

## Your skills

- Completed education in IT (vocational High school for IT,
- Bachelor's or Master's degree)
- First work experience in a similar position or in IT preferred
- Basic IT- project management skills
- Good SQL, Oracle DB, and Java skills
- Analytical and structured way of working
- You enjoy working in a team and with customers

- You are a fast learner and embrace opportunities to grow personally and professionally
- # Fluent in English and German (written and spoken)

#### Our offer

- Privately owned and stably growing world market leader with 11 offices on 3 continents
- International context with global players
- Cooperative, appreciative and respectful culture that embraces equal pay, diversity and equity
- A personalized training plan organized by the MIC Academy and your mentor support your professional on-boarding
- Individual development and career opportunities
- Our hybrid work environment offers you flexibility to combine your career, studies and personal life

## Compensation

We are legally required to mention the compensation for this position. We offer a minimum salary of € 42.980 gross/year (38,5 hours / week, no All-in contracts) plus an employee bonus and numerous other benefits. Of course, we are adapting the compensation according to your experience and qualification.













Become an active part in the global trade world! Linz | Hagenberg | Salzburg | Wien

## **Application**

www.mic-cust.com/career/

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